

MOHAMMED ALAMERY

SENIOR PROJECT MANAGER | PMP CERTIFIED | DIGITAL TRANSFORMATION & IT PROJECTS

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SUMMARY

PMP-certified Senior Project Manager (German Board) with proven experience leading AI, SaaS, and digital transformation projects. Skilled in managing full project lifecycles, aligning business objectives with technical execution, and delivering scalable solutions across multiple clients. Experienced in Agile and hybrid methodologies, stakeholder management, and cross-functional leadership. Strong track record in improving operational efficiency, optimizing delivery processes, and driving successful project outcomes in fast-paced environments.

CORE COMPETENCIES

- Project Management (PMP, Agile, Scrum, Waterfall)
- IT & Digital Transformation Projects
- Program & Multi-Project Management
- Stakeholder & Executive Communication
- Risk, Issue & Change Management
- Business Analysis (BRD, FRS, Process Modeling)
- Project Planning & Scheduling (WBS, Roadmaps)
- Budgeting & Resource Management
- Team Leadership & Cross-functional Coordination
- Performance Monitoring & KPI Reporting
- SaaS & AI Solution Delivery

TOOLS & TECHNOLOGIES

- Project Management: ClickUp, Jira, Trello, MS Project
- Collaboration: Microsoft Teams, Slack
- Documentation: Confluence, Notion
- Data & Reporting: Power BI, Excel (Advanced)
- Systems & Platforms: Odoo ERP, SaaS Platforms
- Development & Integration: GitHub, REST APIs, API Integrations
- AI Tools: LangChain, LangFlow, AI Chatbot Platforms
- Process Modeling: BPMN, Workflow Design Tools

PROFESSIONAL EXPERIENCE

Product Owner / Project Lead | Marahel Digital Company – Riyadh **Oct 2024 – Present**

- Led end-to-end delivery of AI-powered chatbot solutions (SaaS) serving multiple clients
- Managed cross-functional teams (5+ members across AI, backend, integrations), ensuring on-time delivery
- Reduced requirement gaps and rework through strong stakeholder alignment and structured documentation
- Delivered scalable AI solutions supporting digital transformation initiatives
- Improved chatbot response efficiency and user experience through iterative enhancements

Business System Analyst | Marahel Digital Company - Riyadh **Mar 2024 – Oct 2024**

- Led end-to-end requirements gathering and system analysis for multiple digital solutions
- Developed comprehensive BRD and FRS documents aligned with business objectives
- Improved operational efficiency by optimizing workflows and system processes
- Acted as key liaison between business stakeholders and development teams
- Supported strategic decision-making through data-driven analysis

- Managed 3–5 concurrent IT and digital transformation projects across different domains
- Delivered projects within scope, timeline, and budget, achieving high client satisfaction
- Led and mentored cross-functional teams, improving delivery efficiency and collaboration
- Implemented Agile methodologies (Scrum), improving delivery speed and team productivity
- Strengthened client relationships and reduced project risks through proactive communication
- Reported project progress, risks, and KPIs to stakeholders and senior management

Technical Manager (Part-Time) | GADR Organization

Jan 2023 – Present

- Managed IT infrastructure and systems, ensuring reliable operations and system availability
- Led technical planning and execution of large-scale annual conferences and events
- Coordinated technical resources, vendors, and support teams to ensure smooth event delivery
- Provided ongoing technical support and strategic planning to enhance operational efficiency
- Oversaw system integrations and digital tools to improve user experience and performance

CERTIFICATIONS

- PMP – Project Management Professional (2024) | German Board
- IBM IT Scrum Master Professional Certificate
- IIBA Member (International Institute of Business Analysis)
- CBAP – In Progress
- Agile & Scrum Training – (Various Certifications)

PROJECTS

AI Chatbot Platform (Murshed) | Marahel Digital Company

- Led delivery of AI-powered chatbot solution for multiple clients (SaaS model)
- Integrated chatbot with WhatsApp Business to automate customer interactions
- Improved response efficiency and reduced manual workload through automation

Multi-Client SaaS Chatbot Deployment | Marahel Digital Company

- Deployed chatbot solutions across multiple organizations with scalable architecture
- Managed onboarding process and ensured smooth client integration
- Coordinated stakeholders and technical teams to meet delivery timelines

Digital Transformation Projects | Nomow Soft

- Delivered multiple system implementation projects, improving operational efficiency
- Automated key business processes, reducing manual effort and improving performance
- Managed delivery within scope, timeline, and budget

EDUCATION

Bachelor of Computer Science (Data Analytics)

Feb 2020 - Feb 2023

Asia Pacific University (APU) & De Montfort University

ADDITIONAL INFORMATION

- **Languages:** English, Arabic.
- **Additional Skills:** Consulting, Performance Analysis, Scrum, Negotiation.
- **PMP Methodologies:** Agile (Scrum, Kanban), Waterfall, Hybrid Delivery Models